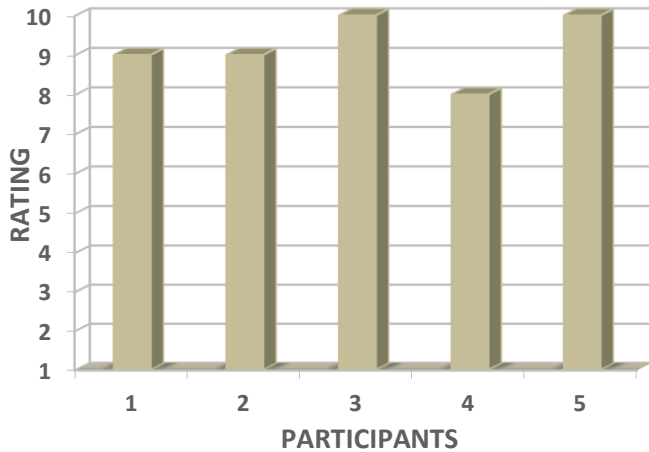


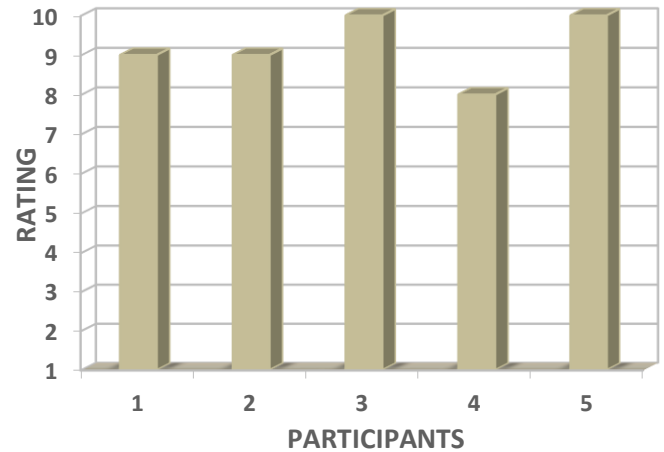
# CHEP – Train the Trainer Workshop

## 27 & 28 September – Participants' Feedback

### Overall Assessment of the WORKSHOP



### Overall Assessment of the TRAINER



#### What was your overall assessment of the workshop?

Average: 9.2

Range: 8-10

- The content was relevant and informative, I felt all areas were covered well.
- Thoroughly enjoyed it
- The workshop was enjoyable and offered so many different styles of coaching. We were then able to learn even more varied styles by having our peers coach in their own way

#### What was your overall assessment of the trainer?

Average: 9.2

Range: 8-10

- Becky was friendly and most welcoming. The modules were made easy by her experience and her personal stories related to a lot of our own anxieties. She offered so much insight and her encouragement and support was greatly appreciated
- All my questions were answered

#### What parts of the workshop were of most value to you?

- The practical prep and presentation
- I enjoyed the part where we each got up and presented for the team
- All the modules
- Module on different personality types and conflict
- The enforcement of the safe environment/the ability to learn from peers
- The feedback
- The simplicity and basic explanations of the modules – the information wasn't that overwhelming and the modules were given as guides for us to coach in our own way

#### What else would you like to have covered in future workshops?

- |  |                             |
|--|-----------------------------|
| ▪ Advanced negotiation skills x1           | ▪ Emotional intelligence x2 |
| ▪ Advanced presentation skills x4          | ▪ Handling conflict x3      |
| ▪ Advanced questioning techniques x1       | ▪ Project management x1     |
| ▪ Business writing skills x1               | ▪ Strategic planning x2     |
| ▪ Communication flexibility in business x2 | ▪ Time Management x1        |
| ▪ Customer service skills x1               |                             |

#### If this workshop was to be held again, what advice do you have to make it more valuable for future participants?

- Improved technology such as the videos on the presentation – it wasn't good quality but it got the message across
- Guest speakers
- Better time management so people don't almost miss flights home
- Maybe offer an extra day or half day. Unfortunately due to time constraints the workshop became a little rushed towards the end