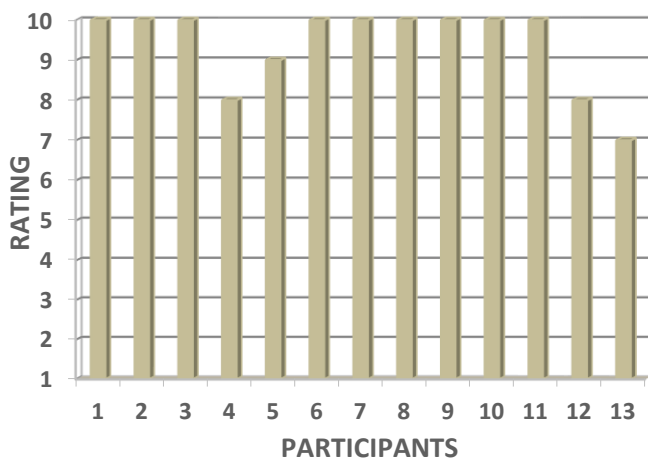


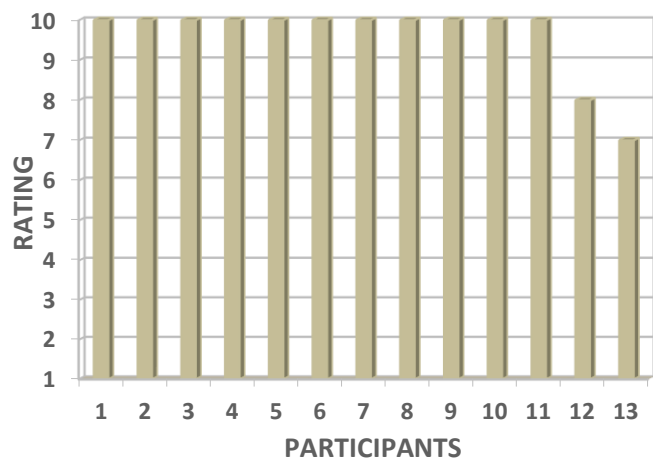
# High Performing Teams Workshop – 17<sup>th</sup> April 2021

## Participants' Feedback

### Overall Assessment of the WORKSHOP



### Overall Assessment of the TRAINER



#### What was your overall assessment of the workshop?

Average: 9.4                      Range: 8-10

- All good
- Well organized, lots of information

#### What was your overall assessment of the trainer?

Average: 9.4                      Range: 8-10

- Great, thank you!
- Friendly, Knowledgeable

#### What parts of the workshop were of most value to you?

- DISC Chart
- The Communication Type Matrix
- Getting to know myself a bit better
- All of it
- The DISC assessment
- DISC & identifying issues that need to be worked on
- Learning about my colleagues styles
- Different personality details
- Learning what our staff are & what their needs are moving forward
- Being able to rate personalities
- Getting to understand myself & realizing all my traits are not bad & shared by other personalities
- Learning more about the styles

#### What else would you like to have covered in future workshops?

- |  |                              |
|--|------------------------------|
| ▪ Advanced Key Account Management x1       | ▪ Customer service skills x1 |
| ▪ Advanced negotiation skills x3           | ▪ Emotional intelligence x1  |
| ▪ Advanced presentation skills x1          | ▪ Handling conflict x6       |
| ▪ Advanced questioning techniques x1       | ▪ Project management x1      |
| ▪ Communication flexibility in business x1 | ▪ Time Management x1         |

#### If this workshop was to be held again, what advice do you have to make it more valuable for future participants?

- Great job – thank you
- Read the material
- None – it was excellent